Refund Policy

Uniform items can be returned or exchanged within 3 weeks of purchase with a receipt and original packaging.

If the original packaging cannot be returned the item must be obviously not washed or worn. Items which have been washed or worn cannot be returned or exchanged for other sizes or items.

Parents are encouraged to have children try on items in the shop before purchase or as soon as possible after purchase so as to retain the receipt and packaging.

Items which are faulty (due to manufacturing) can be exchanged or repaired depending on the circumstances and these items should be returned as soon possible once the fault is identified.

Parents should contact the Uniform Shop directly with any enquiries regarding returns on 07 5540 9358.